



## RETURN AUTHORIZATION - 4 Steps

### 1 Your Return Reference

DATE: \_\_\_\_\_

CONTACT: \_\_\_\_\_

COMPANY NAME: \_\_\_\_\_

TEL: \_\_\_\_\_

### 2 Select your request

Please cross preferred request

☐ Repair

☐ Exchange

☐ Return for Credit\*

☐ Warranty Claim \*\*

### 3 Items Details

	ITEM NUMBER	QTY	DESCRIPTION	SERIAL #	REASON FOR RETURN	COLOUR	SIZE	REF. INVOICE#
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								

YOUR COMMENTS:

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### 4 Send your return form to [sales@aquamaster.net](mailto:sales@aquamaster.net) to confirm the Return Number

#### Our Policy

\* Return of sellable merchandize is subject to a 15% restocking fee & Prior authorization from Aqua Master is required for return of goods.

\*\* All warranty claims must be accompanied by a copy of the original purchase invoice or invoice number

Any sellable items that are returned and deemed unfit to be sold shall not be accepted

Defective items will be repaired or replaced at the discretion of Aqua Master

Credit notes will only be issued once the items to be credited have been returned to Aqua Master